



Dear Warm Fuzzy Customer-

We completely understand your concern regarding product safety. Your stance on being proactive is very wise, given the buzz surrounding safety right now.

This letter's purpose is to underscore Warm Fuzzy Toys' focus on, and dedication to - past, present, and future - the safety of our products.

- 1) ALL of our products are tested PRIOR to inclusion in our product line and prior to mass production.
  
- 2) We use top flight independent testing labs, primarily SGS (Hong Kong and US) and Bureau Veritas (Hong Kong and US). All of our products are tested to the standard specified by the US Consumer Products Safety Commission, as mandated in recent legislation. The battery of tests conducted for a given product is dependent on the nature and makeup of the item. A few examples of safety tests are for allowable lead content, electronic component, small parts, mechanical hazards, etc. We test for all the relevant safety issues on each product. On lead, for example, we test for both surface-based lead as well as lead in "substrates". Rest assured we strictly adhere to the ASTM and CPSIA standards.

Given the high volume of testing that is occurring as we write this letter (not just with Warm Fuzzy Toys, but industry-wide), please understand that there will occasionally be unforeseen delays in deliveries, given the bottlenecks occurring with the testing firms and resultant production delays. Clearly, safety must trump delivery.

Please let us know if there are further questions and concerns.

All the best,

Geoff Barnet  
Director of Marketing & Product Development

#### **WARM FUZZY TOYS**

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